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# STATEMENT OF VALIDATION

This is to certify that the customer complaint handling system established at:

## PEOPLECERT QUALIFICATIONS LTD

192 Sloane Street, London, SW1X 9QX, United Kingdom

has implemented by LRAQ with compliance of the following guideline:

### ISO 10002:2018

Verification Number(s): ISO 10002 – 0028626-004

#### The scope of this verification is applicable to:

Design, development, management, control and support of personnel certification programmes. Design, development and support of automated examination systems. Delivery of assessments with use of IT, based on the requirements of ISO 23988



**Paul Graaf**

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Area Operations Manager, Europe

Issued by: LRQA Hellas S.A.

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