
STATEMENT OF VALIDATION

This is to certify that the customer complaint handling system established at:

PEOPLECERT GROUP

192 Sloane Street, SW1X 9QX, London, United Kingdom

has implemented by LRAQ with compliance of the following guideline:

ISO 10002:2018

Verification Number(s): ISO 10002 – 0028626

This certificate is valid only in association with the certificate schedule bearing the same number on which the locations applicable to this approval are listed.

The scope of this verification is applicable to:

Design, development, management, control and support of personnel certification programmes. Design, development and support of automated examination systems. Delivery of assessments with use of IT, based on the requirements of ISO 23988.



Paul Graaf

Area Operations Manager, Europe

Issued by: LRQA Hellas S.A.

Schedule Statement

Location	Activities
<p><u>Head Office:</u></p> <p>PEOPLECERT GLOBAL SERVICES S.A. 3, Korai Str., 105 64 Athens, Greece</p>	<p>ISO 10002:2018 Design, Development, management, control and support of personnel certification programmes. Design, development, and support of automated examination systems. Delivery of assessments with use of IT, based on the requirements of ISO 23988.</p>
<p><u>Site:</u></p> <p>PEOPLECERT GROUP 192 Sloane Street, SW1X 9QX, London, United Kingdom</p>	<p>ISO 10002:2018 Design, development, management, control and support of personnel certification programmes. Design, development and support of automated examination systems. Delivery of assessments with use of IT, based on the requirements of ISO 23988.</p>
<p>PeopleCert Holdings UK Limited 192 Sloane Street, SW1X 9QX, London, United Kingdom</p>	<p>ISO 10002:2018 Design, development, management, control and support of personnel certification programmes. Design, development and support of automated examination systems. Delivery of assessments with use of IT, based on the requirements of ISO 23988.</p>
<p>PEOPLECERT UK LTD 192 Sloane Street, SW1X 9QX, London, United Kingdom</p>	<p>ISO 10002:2018 Design, development, management, control and support of personnel certification programmes. Design, development and support of automated examination systems. Delivery of assessments with use of IT, based on the requirements of ISO 23988.</p>
<p>PEOPLECERT QUALIFICATIONS LTD 192 Sloane Street, SW1X 9QX, London, United Kingdom</p>	<p>ISO 10002:2018 Design, development, management, control and support of personnel certification programmes. Design, development and support of automated examination systems. Delivery of assessments with use of IT, based on the requirements of ISO 23988.</p>

Schedule Statement

Location	Activities
<p>PeopleCert International Ltd. 40, Themistocles Dervi Street, 1066 , Cyprus</p>	<p>ISO 10002:2018 Design, development, management, control and support of personnel certification programmes. Design, development and support of automated examination systems. Delivery of assessments with use of IT, based on the requirements of ISO 23988.</p>
<p>PeopleCert Global Services S.A. 39, Panepistimiou Str., 105 64 Athens, Greece</p>	<p>ISO 10002:2018 Design, development, management, control and support of personnel certification programmes. Design, development and support of automated examination systems. Delivery of assessments with use of IT, based on the requirements of ISO 23988.</p>
<p>PEOPLECERT GROUP 192 Sloane Street, SW1X 9QX, London, United Kingdom</p>	<p>ISO 10002:2018 Management, control and support of personnel certification programmes.</p>
<p>PeopleCert Hellas S.A. 3, Korai Str., 105 64 Athens, Greece</p>	<p>ISO 10002:2018 Design, development, management, control and support of personnel certification programmes. Design, development and support of automated examination systems. Delivery of assessments with use of IT, based on the requirements of ISO 23988.</p>