

## We bring together high-demand industry credentials and language testing to support your students' employability and mobility.

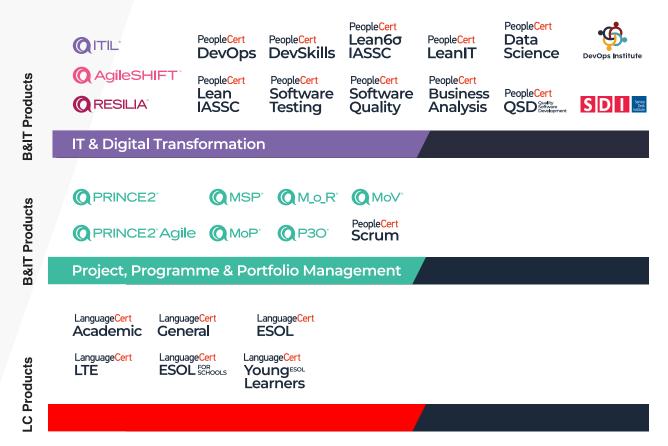
The **PeopleCert Group** is a global leader in the provision of exam and accreditation services, assessing and certifying professional skills and language proficiency **through PeopleCert and LanguageCert**. We partner with multi-national organisations and government authorities to develop and deliver market-leading qualifications that **enhance the life**, **education and career opportunities of individuals worldwide**.

**PeopleCert Business and IT certifications** include globally endorsed qualification brands used by governments and large corporations worldwide, such as ITIL® and PRINCE2®, with more than 750,000 professionals certified annually in over 200 countries and territories.

**LanguageCert** is a leading international provider of English language assessments (externally regulated by Ofqual), committed to developing and delivering high-quality, internationally recognised language tests. We deliver one of the world's most accessible and reliable English testing services and our tests are accepted by over 2,000 institutions and organisations worldwide.

**LanguageCert's** English tests alongside **PeopleCert's** Business and IT certifications provide a combination of the all-important skills widely recognised as essential to enhance study and career goals.

## The PeopleCert portfolio, including PRINCE2, the world's most widely used project management framework.



## English testing developed with expertise and experience.

Our team members are industry recognised professionals with a broad range of expertise and experience in the language assessment and education sectors. LanguageCert is governed by a Board of Directors, an independent Advisory Council and a Management Team. Dr Michael Milanovic is Chairman of the Board, having previously been involved in the founding and development of the CEFR. LanguageCert also has a dedicated Research team. Our team of experts continually evaluate exam tasks and content to ensure they are valid, reliable and fair.

To ensure we meet the needs of institutions and students in a rapidly evolving environment, we engage with experts and practitioners from across the higher education and assessment sectors. This includes seeking regular advice and consultation from the following non-executive Panels:

#### **Academic Panel**

Experts from across the HE sector, who provide guidance, advice and feedback in the development and delivery of our qualifications.

#### **Concordance Study Panel**

Experts in language testing, assessment and educational measurement who review the progress of LanguageCert's Research and Validation Strategy, with a key focus on LanguageCert Concordancing Studies.

## LanguageCert is an active participant of language and international education communities including:





























### Why LanguageCert Academic?

#### Accessible testing with fast and user-friendly results

Students can take the test at one of our secure test centres in over 115 countries, or online with our live proctoring service. Results are available within 5 working days with a Test Report providing clear and meaningful results.

#### Relevant skills assessment developed specifically for higher education admissions

Exam tasks and content focus on language used in an academic environment and assess the English language skills needed to succeed in an academic setting. All four skills are fully assessed, with a live 1-1 interactive speaking test, providing institutions with confidence that students can communicate effectively.

#### Experts in online exam security (10+ years experience)

With our own live proctors supported by a fully integrated AI alert system and the latest in biometric ID authentication technology, these are just some of the tools we use to ensure test-taker identity, secure exam administration and reliable results.

#### Supporting growth and diversity

We support institutions with recruitment and internationalisation strategies through the use of our global networks, scholarship programs and free marketing initiatives. Together with PeopleCert's professional certifications for employability, LanguageCert assists institutions with a wide range of solutions to help meet their goals.



## LanguageCert Academic Exam Format

LanguageCert Academic is a multi-level test that covers all 4 skills (writing, reading, listening, speaking) in 2 components. The Written component covers writing, reading and listening, and the Speaking component assesses speaking only. The components can be taken on the same day or on different days, but both must be taken within 14 days.

The Speaking test is a 1:1 interactive session with a LanguageCert Marking Interlocutor (examiner). The use of interlocutors provides a much more authentic and realistic approach to speaking skills assessment.

## DURATION | 2 hours 34 mins

## Written Exam Listening



4 parts - 30 questions Multiple choice/note taking Around 40 minutes (all parts heard twice)

### Reading



4 parts - 30 questions Multiple choice/gap filling/multiple matching 50 minutes

#### Writing



2 tasks Extended responses 50 minutes

## Spoken Exam Speaking



4 parts Questions/role-play/read aloud/presentation Around 14 minutes Measures a range of skills and competences appropriate to academic study in an English-medium setting, such as:

- reading & listening for gist or detailed understanding of a range of written & audio sources including academic articles, lectures, podcasts, interviews, discussions;
- ) writing reports, articles & essays for an academic purpose;
- ) giving presentations;
- reading aloud;
- taking part in a discussion.

#### How the test is taken

At LanguageCert we believe in making our tests as accessible as possible without compromising on security.

There are two delivery options for test takers to choose from outlined below. Students can book for their test directly via the LanguageCert website or speak to one of our Partners who can support them with the booking process.

#### At a LanguageCert secure test centre

- Computer-based test
- Spoken component 1-1 with marking interlocutor (examiner) who attends the session remotely
- Test centres located in over 115 countries (same centres as those approved by the UK Home Office)
- · Security and ID checks conducted by trained staff
- Test results within 5 working days

#### Online with live proctoring (OLP)

- Available globally
- · Can be taken anytime, anywhere in a suitable environment
- Taken on computer with reliable internet connection, webcam and wired headphones
- Security and ID checks controlled by a live online proctor (employed and trained by PeopleCert) who monitors throughout the entire test
- Proprietary browser and application blocking software installed onto computer prior to test
- Marking interlocutor (examiner) conducts and invigilates the Spoken component.
- Test results within 5 working days



## Confidence in exam security from the pioneers in online testing

Test security is a challenge that all test providers face, regardless of how the test is delivered. While the majority of candidates approach exams with integrity, there will always be those intent on gaining results through fraudulent means. At LanguageCert we continually adapt to tackle the issue of cheating to ensure fairness in the assessment process.

With the comprehensive security protocols we have in place, candidates and institutions can be confident that the test results they receive are a valid and reliable reflection of language ability.

Below are just some of the ways we manage test security for both centre-based and online-delivered tests. Download a copy of our Security Guide for more details.

At Test Centres	Online (with live remote proctoring)
<ul> <li>Trained, authorised test centre staff</li> <li>CCTV</li> <li>Full ID check</li> <li>Digital signature and photo taken and compared with ID (test day photo used on Test Report)</li> <li>Belongings stored in lockers</li> <li>Candidates screened for unauthorised devices (including use of security 'wand')</li> <li>Only test material accessible on computer (i.e. no access to external sites/browsers)</li> <li>Staff observe test room via viewing window and video monitor. Thorough walk-through by proctor every 5-10 mins</li> </ul>	<ul> <li>Live continuous proctoring by proctors trained &amp; employed directly by PeopleCert</li> <li>Proctor to candidate ratio 1:4 –1:6</li> <li>Full ID check (with 'KYC' - biometric ID authentication technology)</li> <li>Test day photo used on Test Report</li> <li>360° room scan (with use of 2<sup>nd</sup> camera)</li> <li>Secure delivery platform ExamShield – (blocking browser use and blacklisted applications)</li> <li>Proctors supported by fully integrated Al alert system</li> <li>Remote access detection</li> <li>Similarity (plagiarism) detection tool (also used for centre-based tests)</li> </ul>

#### How exams are marked

LanguageCert Academic is stringently assessed by LanguageCert trained markers, against the criteria as detailed in the **Qualification Handbook**.

Our markers need to have a bachelor's degree in English language or a TESOL qualification, and a minimum of 2 years teaching experience.

Markers are monitored by Chief Examiners, and undergo rigorous and frequent training and standardisation, to ensure that marks are awarded strictly in accordance with LanguageCert examination requirements.

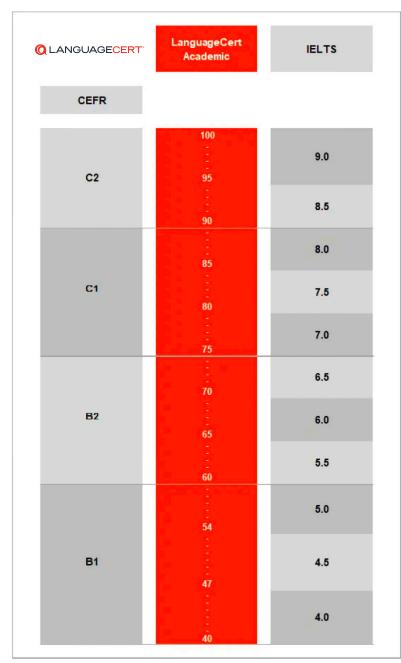
PeopleCert's PASSPORT® (PeopleCert Assessment Portal) digital platform is a proprietary, state-of-the-art, cloud-based exam management platform. Through PASSPORT, markers view and assess scripts or exam items on the screen and enter the mark given for a question directly into the system. Exam markers cannot view candidate details, such as scripts or exam items, which are anonymous, further enhancing security.



### **LanguageCert Academic Test Results**

LanguageCert Academic results are reported on the LanguageCert Global Scale. The Scale is an easy-to-understand results system which reports scores from 0-100 and links to the CEFR. A score is provided for the overall performance in the test, as well as for each of the 4 skills. Institutions can use the Global Scale to set requirements for both overall performance and skills performance (if required).

The table below shows the score scale for LanguageCert Academic and how that is mapped to the CEFR and also to IELTS.



August 2023

The established scoring arrangements between LanguageCert Academic and the CEFR are verified by ongoing analysis of test performance as well as by the LanguageCert Research and Validation programmes. Concordancing evidence with other tests (such as that provided with IELTS in the table), are an illustration of the equivalencies as verified both internally and externally by our external partners. For more information about our concordance research visit

www.languagecert.org/research

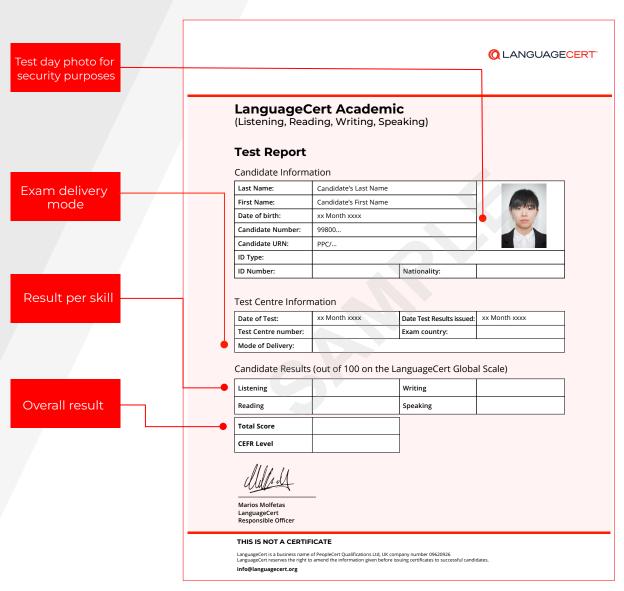
## **The Test Report & Results Verification**

The Test Report is provided upon release of official test results and is made available to the candidate through their LanguageCert account. LanguageCert offers a **Results Verification Service** that allows institutions to access and verify a student's Test Report. Alternatively, students can email their results automatically and securely from their online account directly to the institution for instant review. The Results Service ensures the authenticity of test results. We do not recommend the acceptance of paper/print out copies.

The Test Report provides a score (and CEFR level attainment) for the overall test performance, and a score for each skill. The report also provides useful information about the candidate including where, when and how the test was delivered.

On the second page of the Test Report, we also provide additional feedback on test performance for the productive skills of Writing and Speaking. This feedback is descriptive (not numerical) and can be used by the candidate (and their tutors) to help them identify areas for potential future improvement.

#### The Test Report contains the following features:



Personalised feedback for Writing and Speaking			() LANGUAGECERT	
	Candidate Performance Feedback (Writing Part 1)		edback (Writing Part 1)	
		Task Fulfilment		
	•	Accuracy and Range of Grammar		
		Accuracy and Range of Vocabulary		
		Organisation and Coherence		
		Candidate Performance Fee	edback (Writing Part 2)	
		Task Fulfilment		
	•	Accuracy and Range of Grammar		
		Accuracy and Range of Vocabulary		
		Organisation and Coherence		
		Candidate Performance Fee	edback (Speaking)	
		Task Fulfilment and Communicative Effect		
		Coherence		
	•	Accuracy and Range of Grammar		
		Accuracy and Range of Vocabulary		
		Pronunciation, Intonation and Fluency		

### Test development based on Research and Validation

LanguageCert supports the development of its exams through a dedicated program of Research and Validation. We ensure our exams are monitored through a combination of internal review and independent external research.

Through our website you can view and download the complete list of publications relevant to the validation, reliability, quality and impact of LanguageCert examinations.

Examples of recent Research and Validation studies include an external review by UK Ecctis, of LanguageCert Academic and its mapping to the CEFR. UK Ecctis is the UK National Information Centre for the recognition and evaluation of international qualifications and skills and provides guidance to organisations, such as the UK's visa and immigration authority, on the use of English language assessments.

We also worked with CRELLA on a concordance study between LanguageCert Academic and IELTS. CRELLA is the Centre for Research on English Language Learning and Assessment based at the University of Bedfordshire in the UK. CRELLA, working with a group of international experts in the assessment field, helped us run an external study on how LanguageCert Academic test scores compare to IELTS. This project is one of the largest comparability studies of its kind with over 1,000 participants.

For the latest research summaries on these and all our projects, visit our website.



## LanguageCert global reach and recognition

Our Language tests are recognised by higher education institutions in over 100 countries as evidence of English language proficiency. The complete list of institutions and organisations that recognise LanguageCert test scores can be found on our **website**.

LanguageCert exams are also recognised by government authorities, including:

- **UK Visas and Immigration (UKVI)**: LanguageCert is one of four Awarding Organisations approved by the Home Office to deliver UK Visa and Immigration Secure English Language Tests (SELTs) globally.
- **Ireland Department of Justice**: LanguageCert is recognised for study visas where evidence of English language proficiency is required.
- **New Zealand Qualifications Authority (NZQA)**: We are recognised as an approved English test provider for international admissions where evidence of language proficiency is required.
- **Spain**: Multiple regional authorities recognise LanguageCert exams for employment and teaching purposes.
- **Italian MIUR**: Ministry of Education, Universities and Research, and for the PON EU-funded scholarship program.



## Working in partnership to support growth and diversity

LanguageCert, together with PeopleCert, partners with agents, language schools, training organisations and companies to deliver qualifications in over 200 countries and territories worldwide.

LanguageCert offers more than English testing solutions! We provide free support to diversify and expand your recruitment reach:

- > Free marketing support including joint initiatives and test incentives
- International student scholarship programs
- › Access to our global network of agents, partners and recruiters
- > PeopleCert Business and IT qualifications to boost students' employability

Whatever your institution's goals or needs, we are here to support you. Contact us at partnership@languagecert.org or visit our website to find out more.



## **Additional information and resources**

You can find further information about us and LanguageCert Academic in the resources listed below. Or, if you have any questions please email us: **partnership@languagecert.org** 

Document	Description
ுர் LanguageCert Academic Relevance Factsheet	Useful factsheet about what makes LanguageCert Academic relevant for higher education admissions. Relevant for staff involved in the exam review process, including the <b>Admissions</b> , <b>Recruitment</b> , and <b>English Language departments</b> .
ு LanguageCert Academic Qualification Handbook	In-depth introduction to the test, including how it aligns to the CEFR, format, tasks and scoring. Valuable to understand language competencies at each CEFR level. Intended for Academic and/or the Language Department review.
ூர் LanguageCert Academic Alignment CEFR IELTS	Practical table showcasing the alignment of LanguageCert Academic scores with the CEFR and IELTS. Useful for <b>staff</b> involved in the exam review process.
ூ் LanguageCert Security Guide	Detailed guide about LanguageCert's security measures to ensure exam integrity and reliability. Relevant for staff participating in the examination process, particularly with the Admissions and/or Academic departments.
ரீ LanguageCert Academic Sample Test Report	Sample test report of candidate results on the LanguageCert Global Scale and their CEFR level. Includes feedback and scaled tests for each skill aligned with the CEFR. Particularly beneficial for <b>Admissions</b> , <b>Academic</b> , and <b>Language</b> Departments.
ூ் LanguageCert Academic Recognition Form	Recognition form for your institution to fill in when ready to recognize LanguageCert Academic test results. Intended for the <b>final decision-maker on accepting new English language proficiency tests.</b>
ார்: LanguageCert Academic Research and Validation	Detailed information about how LanguageCert supports the development of its exams through a dedicated programme of research and validation. Primarily intended for the Language Department.
ு LanguageCert Academic Results Verification	Access to the LanguageCert Results Verification Service which provides a secure and reliable way to verify candidates results for all Language Cert exams. Particularly useful for <b>Admissions staff.</b>
LanguageCert Academic Practice Material	Official practice papers, specifically designed to provide candidates with authentic exam practice, showcase the format and the content of LanguageCert Academic. Intended for <b>Academic and/or the Language Department review</b> .



## **Q** LANGUAGECERT®

by PeopleCert

# **MILLIONS OF EXAMS** DELIVERED WORLDWIDE

LanguageCert is an Awarding Organisation recognised by Ofqual. It spearheads innovations in language assessment and certfication, providing high-quality services to the global learners' community. It is a UK-based member of PeopleCert Group, a global leader in the certification industry, that delivers millions of exams in over 200 countries.

Learn more about LanguageCert exams at: www.languagecert.org

LanguageCert is a business name of PeopleCert Qualifications Ltd, UK company number 09620926

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