



Language Cert

Using LanguageCert International ESOL as evidence of English language proficiency

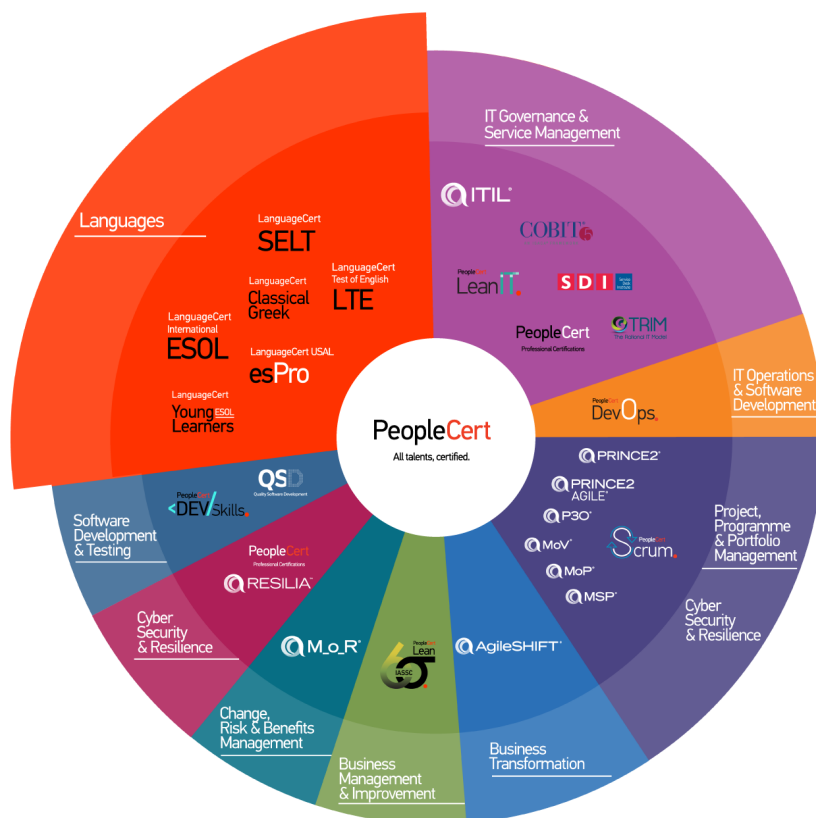
LanguageCert International ESOL qualifications

We bring together innovative technology and market-leading certification addressing a wide range of essential skills

The **PeopleCert Group** is a global leader in the provision of exam and accreditation services, assessing and certifying professional skills and language proficiency **through PeopleCert and LanguageCert**. We partner with multi-national organisations and government authorities to develop and deliver market-leading exams that **enhance the life, education and career opportunities of individuals worldwide**.

PeopleCert Business and IT certifications include globally endorsed qualification brands used by governments and large corporations worldwide, such as ITIL® and PRINCE2®, with more than 500,000 professionals certified annually in over 200 countries. LanguageCert qualifications alongside PeopleCert's Business and IT certifications provide a combination of the all-important skills widely recognised as essential to enhance study and career goals.

LanguageCert is an innovative **Ofqual recognised Awarding Organisation**, committed to developing and delivering high-quality, internationally recognised language tests. We deliver one of the world's most accessible and reliable English testing services to over 2000 institutions and organisations worldwide.



Our team members are industry recognised professionals with a broad range of expertise and experience in the language assessment and education sector. LanguageCert is governed by a Board of Directors, an independent Advisory Council and a Management Team. Dr Michael Milanovic is Chairman of the Board, having previously been involved in the founding and development of the CEFR.

LanguageCert is an active member of language and international education communities

ALTE
INSTITUTIONAL AFFILIATE

FAB Federation of
Awarding Bodies

NAFSA
GLOBAL ASSOCIATE

iieNetwork

EALTA
Institutional Member

Eaquals

ENGLISH
US EnglishUSA.org
LEARN · EDUCATE · ENGAGE

iteca
Independent Tertiary Education
Council Australia

ieaa
International Education
Association of Australia

Accessible and reliable English language testing

The LanguageCert difference: at a glance

Greater access to exams through 3 different delivery options to suit all needs

- Online live-proctored delivery, taken anytime and anywhere (including China)
- Computer & Paper based delivered at LanguageCert test centres
- As a UKVI SELT delivered at UKVI approved test centres

Expertise in online exam security (since 2013)

With proprietary award-winning security technology and our own live proctors, you can rely on us when it comes to ensuring test-taker identity, secure exam administration and reliable results.

Relevant & communicative skills assessment

Exam tasks relate to real-life English use within social and study settings, with a live 1-1 interactive speaking assessment. All four skills are fully assessed, providing institutions with confidence that students can communicate effectively.

Supporting growth and diversity

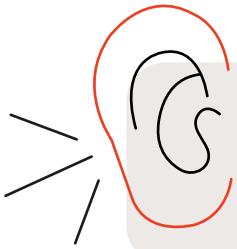
Partnering with some of the world's largest student recruitment agencies and training providers, we support recruitment and internationalisation strategies through our global networks.



About LanguageCert International ESOL qualifications

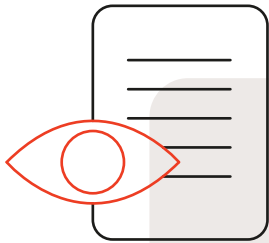
LanguageCert International ESOL (English for Speakers of Other Languages) is a suite of English language qualifications that assesses English **communicative skills**. Exam tasks are suitable for ensuring students can use **all four language skills in academic and social environments**.

LanguageCert International ESOL is **level-based**, with its **six levels** corresponding to the Common European Framework of Reference (CEFR A1-C2). Students can book and prepare for the exam level they need. The LanguageCert B2 Communicator or C1 Expert exam is recommended for higher education studies at undergraduate and postgraduate levels.



Listening

4 parts - 26 questions
Multiple choice/gap filling
B1/B2/C1/C2: 30'



Reading

4 parts - 26 questions
Multiple choice/gap filling/multiple matching
B1/ B2: 2 hours & 10' uninterrupted + 10' for final check
C1/ C2: 2 hours & 40' uninterrupted + 10' for final check



Writing

2 tasks Formal/informal
Varying word counts (up to 300 words)
B1/ B2: 2 hours & 10' uninterrupted + 10' for final check
C1/ C2: 2 hours & 40' uninterrupted + 10' for final check

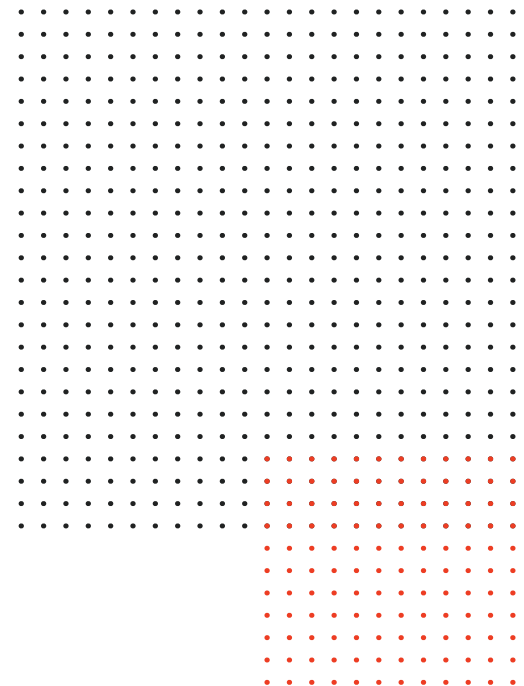


Speaking

4 parts
B1: 12' | B2: 13'
C1: 15' | C2: 17'

Written and **Spoken** exam components for each level can be taken together on the same day or independently of each other, **leading to two separate certificates**. The total assessment time covering all four skills is approximately 3 hours (depending on the exam level).

The Speaking test is a 1:1 interactive session with a LanguageCert Interlocutor. The use of interlocutors for face to face and online speaking exams provides a much more authentic and realistic approach to speaking skills assessment.



How the exam is taken

even greater choice for test takers

LanguageCert exams can be taken in a variety of ways to suit all needs and preferences.

Online with live proctoring anytime, anywhere (including at home)

- Available in almost all countries, including China
- Can be taken anytime, anywhere in a suitable environment
- Online booking up to 4 hours before the exam (subject to availability)
- Taken on computer with reliable internet connection, webcam and headphones
- Security and ID checks controlled by a live online proctor who monitors throughout the entire test
- Proprietary browser and application blocking software installed onto computer
- Interlocutor conducts (and invigilates) the Spoken exam
- Results available typically in 3 business days

At a LanguageCert Approved Test Centre computer based or paper based

- Test Centres located in over 130 countries
- Students register through the Test Centre. Exam sessions arranged on-demand
- Computer based or paper based test options
- Security and ID checks controlled by trained onsite proctors
- Spoken exams conducted with a trained onsite interlocutor
- Test preparation courses and support provided by the Test Centre
- Results available typically in 5 business days (computer-based) or 10 business days (paper-based)

At a SELT Approved Centre for UK visa and immigration purposes

As an approved test provider of UKVI secure English language tests (SELTs), candidates who require a SELT can take the test at a UKVI approved test centre available in a number of locations worldwide. Results for SELT tests are available typically in 5 business days

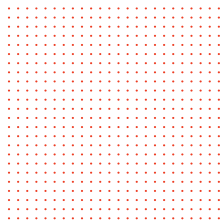
Confidence in exam security

from the pioneers in online testing

We are **the world's most secure online test provider**, with over eight years of experience in online test **delivery**. Our approach is the best of both worlds: **the integration of human expertise and experience with the power of technology**.

Unlike other providers, our online exam is supported by our own in house team of Business Technology specialists comprised of system and product developers allowing us to rapidly configure our systems and services and provide secure, innovative and flexible solutions.

- **Live proctors to:**
 - help onboard and conduct ID & room checks
 - monitor entire exam session and respond to issues in real-time
- **Low proctor to candidate ratio**
- **Award-winning browser and application blocking software**
- **AI-supported alerts on suspicious activity**



Security at LanguageCert Approved Test Centres

LanguageCert determines whether an organisation can securely conduct the exams through a comprehensive company due diligence, security, and audit process. To facilitate the delivery of LanguageCert exams, LanguageCert Approved Test Centres are provided with **targeted training and support**, to ensure they are prepared for **secure exam delivery**.

We have a **dedicated Quality team** managing all Approved Test Centre audits. The audit activities cover all aspects of Test Centre performance and monitor compliance with organisational and regulatory requirements. Activities include onsite planned audits, unannounced audits on exam days, and remote audits. We also conduct regular statistical analysis of exam results to monitor any irregularities.

LanguageCert Online exams with remote, live proctoring

Experience exam freedom!

LanguageCert Online exams with remote, live proctoring provide a secure and reliable way for applicants to take high-stakes, internationally recognised exams, anywhere, anytime, 24/7.

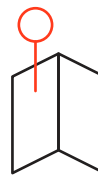
LanguageCert Online Exams: A game changer in the certification industry!

LanguageCert uses award-winning technology and secure software that is easy to install and use, compatible with both Windows and Mac.



Exams anytime

Exams fit into applicants' schedule with our 24/7/365 availability



Exams anywhere

Exams from the comfort of applicants' own home



Super fast results

Exams taken in as little as four hours after booking with results in up to three business days



Real life proctoring

A trained proctor is always online to guide through the exam process

Secure, reliable and friendly

Our proprietary, cutting-edge software guides candidates through the exam process, making sure their experience is comfortable, stress-free and secure.

Online Exam Requirements

- Valid Government issued ID
- A quiet room with no distractions
- A computer
- Webcam
- Internet connection

How exams are marked

Exam marking is performed by LanguageCert trained markers and monitored by Chief Examiners to assure the highest security, validity, and reliability standards.

PeopleCert's PASSPORT® (PeopleCert Assessment Portal) digital platform. PASSPORT® is a proprietary, state-of-the-art, cloud-based exam management platform.

Through PASSPORT, markers view and assess scripts or exam items on the screen and enter the mark given for a question directly into the system. Exam markers cannot view candidate details, such as scripts or exam items, which are anonymous, further enhancing security.



International ESOL exam results

Candidates receive a score out of 50 for each skill: Listening, Reading, Writing and Speaking.

We also report an overall Grade for each exam which appears on the Statement of Results and Certificates. Overall Grades are reported as High Pass, Pass or Fail.

Most institutions set a minimum score requirement for each skill, e.g. LanguageCert C1 Expert with a minimum of 25/50 in each skill.

The table below illustrates how the scores sit within each CEFR level, i.e. aligning to the bottom, the middle and top range within each CEFR level.

LanguageCert International ESOL (IESOL) Exam		CEFR	IELTS
Exam Level	Score per skill	CEFR Levels	IELTS score bands
C2 Mastery	33-50	C2	9.0
	25-32		8.5
C1Expert	39-50	C1	8.0
	33-38		7.5
	25-32		7.0
B2 Communicator	39-50	B2	6.5
	33-38		6.0
	25-32		5.5
B1 Achiever	39-50	B1	5.0
	33-38		4.5
	25-32		4.0
A2 Access	39-50	A2	
	33-38		
	25-32		
A1 Preliminary	39-50	A1	
	33-38		
	25-32		

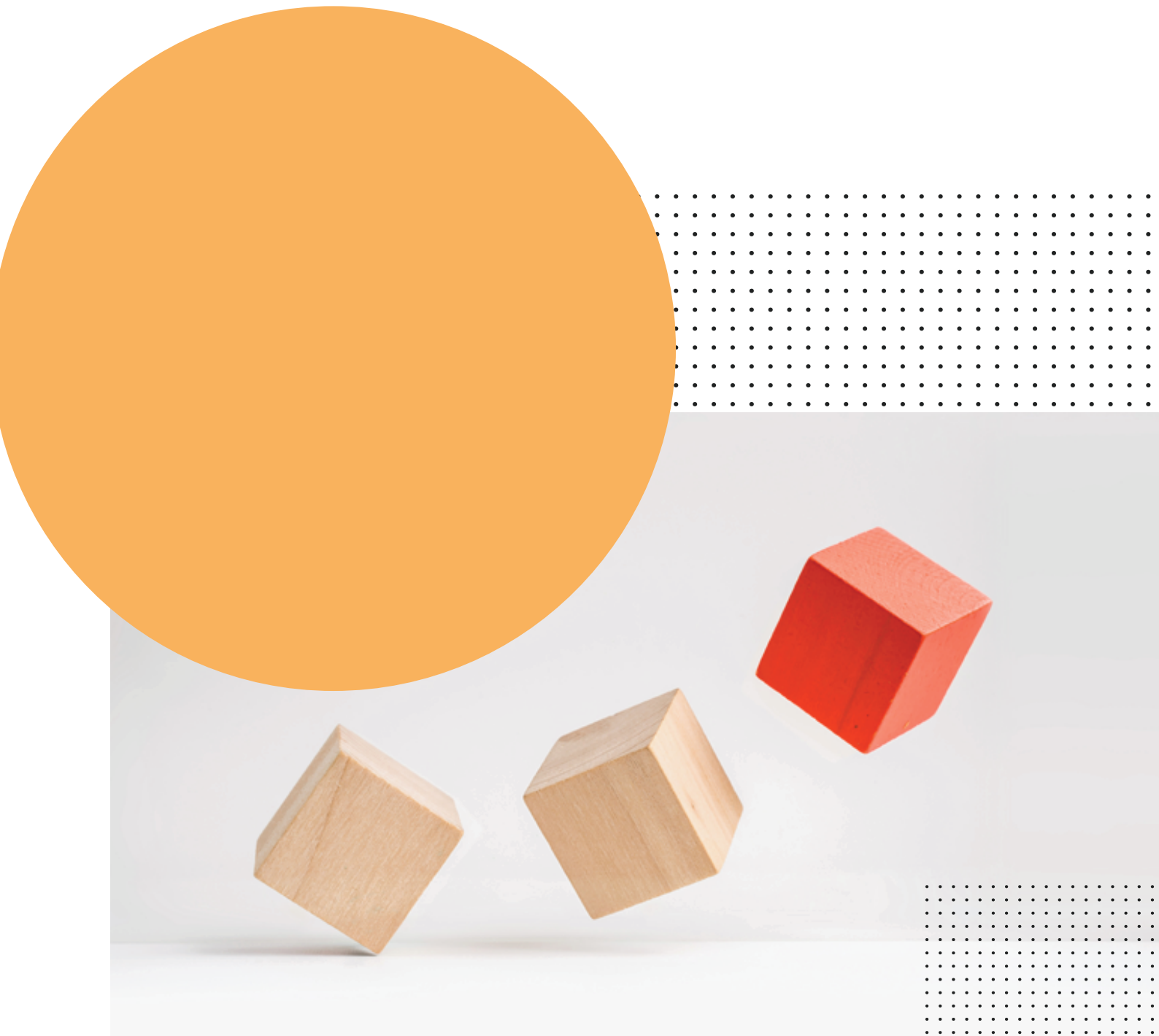
UKVI SELT Results: for students who need to take the test as a SELT for UK visa purposes, a minimum score of 33/50 is required for each skill. The Test Report for SELT tests does not provide a Grade result.

Online Results Verification

LanguageCert offers a Results Verification Service that allows institutions to access and verify a student's Statement of Results or Test Reports for SELT results. This service ensures the authenticity of exam results and certificates.

Alternatively, students can email their results automatically and securely from their online account directly to the institution for instant review.

- There is no time limit on how long institutions are able to verify results
- Results are instantly available with no waiting time
- No registration required



LanguageCert Statement of Results

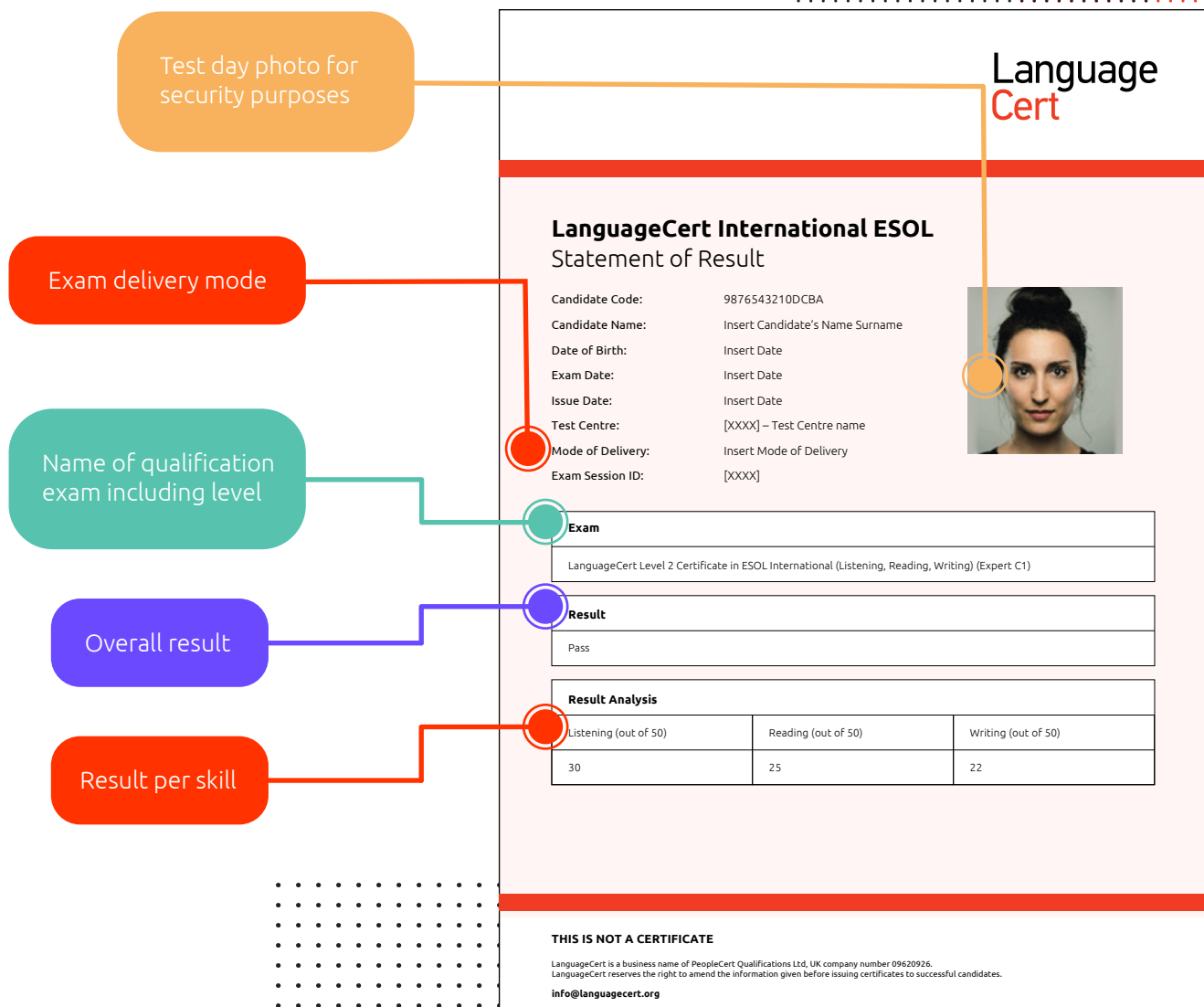
The Statement of Results (SoR) is provided upon release of official exam results and is available through the LanguageCert candidate account. An automatic email notification is sent to inform test takers that the SoR is available.

Test takers receive separate SoRs for written and spoken exams (that is two separate score reports)

The SoR is intended to provide useful information on exam performance, including a score per skill as well as an overall Grade result. For example, if a test taker has taken the LanguageCert International ESOL Written exam, they will be provided with a score for each of the skills assessed: Listening, Reading and Writing as well as an overall Grade result of Fail, Pass or High Pass.

The SoR can also be forwarded automatically through the LC candidate account to 3rd parties that require proof of the test taker's English language proficiency. All the information institutions need to verify results through the LanguageCert website can be found on the SoR.

The SoR contains the following features:



Test development based on research and validation

LanguageCert supports the development of its exams through a dedicated program of research and validation. Our team of experts continually evaluate exam tasks and content to ensure they are valid, reliable and fair, sampling the appropriate language skills for all levels. We ensure our exams are monitored through independent external research.

Visit our website to view and download the complete list of publications relevant to the validation, reliability, quality and impact of LanguageCert examinations

Recent research publications on the International ESOL exam:

- Externally referenced anchoring: equating expert judgement and Rasch measurement values in LanguageCert IESOL English language tests (2021)
- Task equivalence in LanguageCert IESOL Writing tests (2021)
- Potential bias in LanguageCert IESOL items: A Differential Item Functioning analysis (2021)
- The development and delivery of online-proctored speaking exams: The case of LanguageCert International ESOL, in ALTE (2021)
- Examiner quality and consistency across LanguageCert Writing tests (2021)
- Identifying guessing in English language tests via Rasch fit statistics: An exploratory study (2021)
- A review of LanguageCert IESOL Listening and Reading test reliabilities (2020)
- Relating LanguageCert Communicator to the CEFR. Centre for Research in English Language Learning and Assessment: University of Bedfordshire, UK. (2019)
- LanguageCert ESOL International Qualifications: Independent CEFR Referencing – Executive Summary Report. National Recognition Information Centre for the United Kingdom: Cheltenham, UK

LanguageCert global reach and recognition

Our International ESOL suite of exams is recognised by **higher education institutions** in over 80 countries as evidence of English language proficiency. The complete list of institutions that recognise our International ESOL exam can be found on our website

LanguageCert exams are also recognised by **government and authorities**, including:

UK Visas and Immigration (UKVI) Authority: LanguageCert is one of four Awarding Organisations approved by the Home Office to deliver UK Visa and Immigration Secure English Language Tests (SELTs) globally.

New Zealand Qualifications Authority (NZQA): We are recognised as an approved English test provider for international admissions where evidence of language proficiency is required.

Spain: Multiple regional authorities recognise LanguageCert exams for employment and teaching purposes including CRUE and ACLES.

Italian MIUR: Ministry of Education, Universities and Research, and for the PON EU-funded scholarship program.

France Competencies: The national authority for financing and regulating vocational training and apprenticeships is a regulated and endorsed qualification to demonstrate proof of English language proficiency.

How LanguageCert can work with you

LanguageCert, together with PeopleCert, partners with agents, language schools, training organisations and companies to deliver qualifications in over 200 countries worldwide.

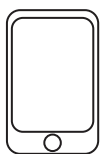
By accepting LanguageCert test scores at your university or college, we can support your international recruitment and admission goals. Using our broad student recruitment networks, you will reach more students and grow a diverse global student population.

We also work with institutions looking to strengthen graduate employability by providing access to globally recognised and accepted professional qualifications linked to necessary skillsets for the workplace. Our certifications can be mapped to degree programs, bundled as stackable micro-credentials or delivered as standalone certification programs.

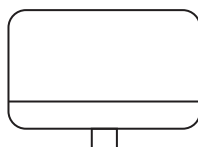
Whatever your institution's goals or needs, we are here to support you.



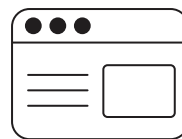
LanguageCert promotes institutions that accept our tests in a number of ways



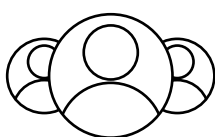
Social
Media



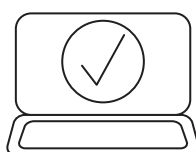
Website



Promotion on
local sites



Joint
testimonials



Verification



Newsletters



Digital
badges



Academic
preparation
material



Support with
marketing
materials

Our Education Partnership & Recognition team is here to support you and your organisation. Contact us to find out more about LanguageCert qualifications and how we can support you in meeting your goals.

Useful links & resources:

General company and product information:

<https://www.languagecert.org>

<https://www.peoplecert.org>

LanguageCert and Higher Education partners:

<https://www.languagecert.org/en/partners/higher-education>

LanguageCert Recognition List

<https://www.languagecert.org/en/about-us/recognition/languagecert-international-esol-recognition>

LanguageCert Test Development and Research

<https://www.languagecert.org/en/about-us/research-and-validation>

International ESOL Exam booking and fees

<https://www.languagecert.org/en/language-exams/english>

International ESOL preparation and support resources

<https://www.languagecert.org/en/preparation>

LanguageCert Corporate Governance

<https://www.languagecert.org/en/about-us/legal/corporate-governance>

[languagecert.org](https://www.languagecert.org)

partnership@languagecert.org

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